



# Cyber Security News Bulletin

March 2021



## DCAF High-level online conference on: CYBER RESILIENCE AND CYBERSECURITY CAPACITY BUILDING IN THE WESTERN BALKANS

Dr. Vilma Tomco participated today at the important high-level debate on #cybersecurity in the #WesternBalkans organized by DCAF.

Dr. Tomco emphasised the continues efforts of National Authority for Electronic Certification and Cyber Security towards enabling safer internet to community, building capacities of CSIRTs and enabling governance models, to make sure cyber security remains source of progress nationally.



DCAF Geneva Centre for Security Sector Governance

Vilma Tomco General Director, National Authority for Electronic Certification and Cyber Security, Albania

## How to Protect Your Customer Data

In the early days of the pandemic, many retailers quickly launched e-commerce stores for the first time. Others expanded their offerings, such as adding online ordering with curbside pick-up. Within only a few months, the pandemic accelerated the shift to e-commerce stores by five years. This points to the need for increased retail cybersecurity.

The result is there is now more data — both public and private — stored in the cloud than ever before. However, now that the proverbial dust has settled, store owners should revisit their retail cybersecurity efforts to make sure the processes and technology they put in place really work.

<https://securityintelligence.com/articles/retail-cybersecurity-how-to-protect-your-customer-data/>

## Health Care Cybersecurity: Costly Data Breaches, Ensuring PII Security and Beyond

As hospitals get smarter, threat actors have more routes inside. IBM's recent research on the health care industry shows how smart tools, which could be very valuable for today's medical facilities, also need healing of their own. Who counts as part of the health care industry? The industry is broken down into three segments:

- Health care providers
- Health care payers
- Life science

### Costly Data Breaches and a Range of Threat Actors (in Millions)

Healthcare	\$ 7.13
Energy	\$ 6.39
Financial	\$ 5.85
Pharma	\$ 5.06
Technology	\$ 5.04
Global Avg.	\$ 3.86

<https://securityintelligence.com/posts/health-care-cybersecurity-costly-data-breaches-pii-security/>

## iPROCEEDS-2: Cooperation between NAECCS&LEA

The National Authority for Electronic Certification and Cyber Security participated in the Workshop organized by ENISA, on behalf of the project "Targeting Crime Proceeds on the Internet and Securing Electronic Evidence in South East Europe and Turkey". In cooperation with LEA, various issues related to cyber security in our country were discussed. Scenarios of different cyber threats situations were also resolved.



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